

# C&G Caseflow

C&G Caseflow is designed around your needs – to make your life easier.

With C&G Caseflow you can:

- Submit and manage mortgage cases online
- Receive instant KFIs and lending decisions
- Benefit from minimal data entry

## Start using C&G Caseflow

To enjoy the benefits of C&G Caseflow, you will need to be registered to do business with us. If you haven't already registered, it's easy, just visit [www.cheltglos-intermediaries.co.uk](http://www.cheltglos-intermediaries.co.uk). Click on C&G Caseflow and then download and complete the Intermediary Agreement form, which can be found in the 'useful documents' list on the right hand side.

## Types of applications that can be processed online

You can submit any of the following types of application for processing on C&G Caseflow:

- House purchase
- Remortgages
- Guarantor applications
- Unencumbered

The following types of cases should not be submitted via C&G Caseflow:

- Ported products
- Further borrowing
- Customers with foreign bank accounts

All paper based applications must be sent to:

Image Processing – Barnwood Central, Cheltenham & Gloucester plc, Chief Office, Barnett Way, Barnwood, Gloucester, GL4 3RL

## For more information on using C&G Caseflow

visit [www.cheltglos-intermediaries.co.uk](http://www.cheltglos-intermediaries.co.uk). Click on C&G Caseflow and then download the C&G Caseflow User Guide which can be found in the 'Useful documents' list on the right hand side.

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C&G mortgages are provided by Lloyds TSB Bank plc and administered by us. Cheltenham & Gloucester plc. Registered office: Barnett Way, Gloucester GL4 3RL. Registered in England and Wales No 2299428.

[cheltglos-intermediaries.co.uk](http://cheltglos-intermediaries.co.uk)

**C&G**  
for intermediaries

built around you